



Deutsche Internationale Schule Abu Dhabi
المدرسة الألمانية الدولية
German International School Abu Dhabi

Communication channels and complaint channels for parents

If you have any questions, concerns or complaints, please use the following communication channels.

All teachers and staff of the school can be reached by email. The e-mail addresses are published on the homepage. In principle, all colleagues endeavour to answer parents' questions within one working day.

For questions / concerns / complaints concerning your child:

1. conversation with the subject teacher concerned
2. interview with the class teacher of the class
3. interview with the head of the department responsible: primary school / lower secondary school / upper secondary school
- 4th interview with the headmistress

For questions / concerns / complaints concerning your child's class or the school in general:

1. conversation with the class parent representatives
2. conversation between the parents' representatives and the class teacher
3. interview of the parents' representatives with the responsible head of the department: primary school / lower secondary school / upper secondary school
4. meeting of the class parent representatives with the chairmen of the parents' council
5. conversation between the chairperson of the parents' council and the headmistress

How parent representatives and the chairmen of the parents' council contribute to the success of the school can be found in the rules of the parents' council on the homepage.